

GRAFF Limited Lifetime Warranty

GRAFF products are warranted to be free from defects in materials and workmanship for the life of the product.

This warranty only applies to product purchased through an authorized GRAFF dealer for use in North America. This warranty is limited solely to the original purchaser, and is non-transferable. Proof of purchase (original sales receipt) must be made available to GRAFF for all warranty claims.

Mechanical Warranty: All mechanical parts and ceramic disc cartridges are warranted to be free from manufacturing defects in materials and workmanship for the life of the product.

Thermostatic, pressure balance and diverter cartridges, diverters, and electronic faucets and shower components are warranted for **two (2) years** from the original date of purchase.

Finish Warranty:

Limited lifetime warranty:

Polished Chrome, Onyx PVD™, Brushed Onyx PVD™, Rose Gold PVD, Brushed Rose Gold PVD, Gunmetal PVD, Polished Nickel PVD, Brushed Nickel PVD, Polished Brass PVD, Brushed Brass PVD, Polished Rustic Bronze PVD, Brushed Rustic Bronze PVD, Antique Brass PVD, Polished Gold PVD, Brushed Gold PVD and Satin Gold PVD.

Five (5) years from the original date of purchase: Brushed Nickel and Polished Nickel.

Three (3) years from the original date of purchase: Olive Bronze™, Steelnox® (Satin Nickel), Architectural Black™, Matte Black™ and Architectural White.

Two (2) years from the original date of purchase: Vintage Brushed Brass.

One (1) year from the original date of purchase: Polished Gold 24K and Brushed Gold 24K.

Exclusions: This warranty applies to normal, residential use. Product sold for installation and use in commercial and business applications will be covered by a **one (1) year** limited warranty from the date of purchase by the original owner.

Finishes on Cover Plates, Kitchen/Bath Accessories and Kitchen Sprays are warranted for **two (2) years** from the original date of purchase regardless of finish, except Polished Gold 24k and Brushed Gold 24k are only warranted for **one (1) year**. Finishes on drain assemblies and aerators are not covered under warranty.

This warranty does not cover items sold for display purposes or "as is" or products made of glass or porcelain.

Improper maintenance and cleaning of fixtures with abrasive or corrosive chemical cleaners will void this warranty.

This warranty does not extend to products that have been damaged through normal wear and tear, accidents, misuse, abuse, neglect, exposure to abrasives or chemicals, poor/hard water conditions and excessive mineral deposits, or improper installation, including the use of less than 100% silicone caulking adhesives or oil based putty. Due to the sophistication of our products, GRAFF strongly recommends the use of licensed installers. Installers are 100% responsible to test product immediately after installation for functionality.

Warranty will be void if item has been altered or tampered with including: the removal of aerators and restrictors, items previously repaired using replacement parts other than genuine GRAFF parts, or use in outdoor or marine applications.

GRAFF's warranty does not cover items sold for display purposes or "as is".

GRAFF is not responsible for labor charges, installation or other incidental or consequential costs. In no event, shall GRAFF's liability exceed the purchase price of the product.

At GRAFF's discretion, we require any and all products to be returned to GRAFF for evaluation for any claims and/or defects.

Inbound and/or outbound freight for warranty items is the responsibility of the purchaser.

This warranty is the exclusive warranty granted by GRAFF in lieu of all other warranties expressed or implied including those of merchantability and fitness for a particular purpose. Some states/provinces do not allow limitations of how long an implied warranty lasts or the exclusion or limitation of such damages, so these limitations and exclusions may not apply to you. This warranty gives the consumer specific legal rights. You may also have other rights that vary from state/province to state/province.

Obtaining Warranty Services: Replacement parts may be ordered through GRAFF directly. Contact GRAFF Technical Support at 1-800-954-4723 or email techsupport@graff-designs.com.

GRAFF reserves the right to require any part deemed as defective to be returned to our US headquarters for inspection prior to replacement parts being issued.

Register the product online at

<http://www.graff-designs.com/en/tools/product-warranty>